

## Privacy policy for game

Hi there,

The RAYUELA partner who was present in your school already provided you with a lot of information in the informed consent information sheet you signed. Still, we (the RAYUELA partners in charge of the game) want to remind you of some important things relating specifically to playing the game:

### 1. What information does the game collect?

The game collects information during registration and when you play. It gathers the following:

During registration (or after the game), we will ask you:

- Your age, gender, place of birth, immigration history, school type and sexual orientation;
- Some questions to help us understand your situation, such as how you feel about yourself (personality and self-esteem), how much time you spend online, about your family and social situation, about your experiences online (cyberbullying).

We do not collect your IP address. However, the game engine on which the RAYUELA game is built gathers technical data about the operation of the game (if it is running well), and this may include your IP address. This cannot identify you and is not communicated to us. The game engine cannot connect the IP address to the game data we collect mentioned above.

During the game, we will measure metrics of how you play the game, such as whether you complete the game, the decisions you take during the game, the time you take to make decisions and complete the game or separate adventures, the number of clicks you use, what objects you interact with in the adventures and the type of avatar and attributes you select.

### 2. Can I play the game without this information being collected?

With the exception of the some questions where you can answer “I don’t know” or “I don’t want to say”, there is no option to play the game without this information being collected. If you do not want the information to be collected, please refuse to play the game.

### 3. Why do you collect this information and what do you use it for?

We collect that information because we have identified based on existing research that these elements are relevant for us to learn about how to better protect young people online in the context of the RAYUELA research project. We follow the law and ethical rules in all our activities. We rely on our **legitimate interest** to perform research and to help young people in society and have made sure to put in place safeguards so you are protected.

These safeguards for your protection include in particular that:

- We have designed the game and scenarios together with ethical experts and have obtained approval from independent ethics committees;
- We have asked for your consent to participate after being given appropriate information, giving you the opportunity to ask questions and to decide not to play;
- You can always stop at any time without having to provide a reason;
- For some of the most sensitive questions you can answer “I don’t know” or “I don’t want to say”;
- We cannot identify you, i.e. know your name or who you are (you appear in our database as your ID), which also means we cannot and will not contact you;

- We will not make any assessments about you in particular. We are only interested in the statistics of a large group of young people playing the game;
- You can ask for your data to be deleted without having to provide any explanation (however we need your ID and password);
- We intend to keep your data in the EU and will do our best to keep it safe and secure;
- Your data will within the project only be shared with RAYUELA researchers that need it to perform their tasks. We may share the data with other researchers, but only if they can show a legitimate interest to obtain the data. If we share your data with other researchers we will make sure to put in place additional safeguards where this is needed (and remember we cannot identify you).

We will use the data gathered through the game to perform our research and to provide insights and recommendations to schools, teachers, law makers etc. on how to better protect young people online. This means for example that if we see a lot of people struggle with a certain scenario in the game we may conclude that it would be good to teach more on this topic.

We will keep your data for 5 years after the end of the RAYUELA project because we have to do this. This means until the end of 2028. If we provide the data to others we will require them to delete the data also at that time.

#### **4. Who is responsible for this?**

For the collection of data in the game, two RAYUELA partners are responsible, namely Tecnalía (<https://www.tecnalia.com/en/>), the game developer, and Comillas Pontifical University (<https://www.comillas.edu/en/>), the leader of the RAYUELA project. We are what the law calls the “controllers”. Together we are in charge of gathering and storing the data and making sure it remains secure and that only the RAYUELA researchers who need access to it will be able to consult your data.

You can contact us at [rayuela.h2020@gmail.com](mailto:rayuela.h2020@gmail.com). You can contact us in your own language.

#### **5. Do I have rights?**

Yes! You can always decide to stop playing the game. While we are relying on our legitimate interest to process your information, we want you to always be able to opt out of playing. You can withdraw directly in the game at any time and while doing so can check the option box to request that all your data should be deleted. If you forget to check the box you can ask us by email later.

In addition you have other rights, such as:

- You can ask us for more information;
- You can ask us to know what information we have on you;
- You can ask us to make corrections;
- You can ask us to see the data we have collected and obtain a copy.

For more information or to exercise your rights, you can contact us at [rayuela.h2020@gmail.com](mailto:rayuela.h2020@gmail.com). You can contact us in your own language. Please do not send personal details to this email address, only your request or worry. Any details that are needed will be asked for.

Please note that for your confidentiality we have chosen to not be able to identify you by not asking for your name, address, email address or any details that would allow us to do that. This means that we can only make sure it is you asking for any of these rights if you can provide us with your game ID

and password. If you are not happy with us, you can lodge a complaint with the supervisory authority of your country. For this you can ask us or others for help, but we will do whatever we can to make sure this is not necessary.

#### **6. What if I have questions?**

If you have questions, you can contact us at [rayuela.h2020@gmail.com](mailto:rayuela.h2020@gmail.com). You can contact us in your own language. Please do not send personal details to this email address, only your request or worry. Any details that are needed will be asked for.